

GENERAL INFORMATION			
<b>Hotel name</b>	Innvista Hotels Belek	<b>Year of construction</b>	2008
<b>Category</b>	5* Hotel	<b>Last renovation</b>	2018
<b>Total area</b>	22.472 m <sup>2</sup>	<b>Board</b>	Ultra All Inclusive
<b>Address</b>	Kadriye Mah. Beşgöz Cad. No:8-1,Serik/ Antalya/Türkiye	<b>Season</b>	01.04.2020 - 31.10.2020
<b>Telephone</b>	+90 242 725 60 19	<b>Number of rooms</b>	315
<b>Fax</b>	+90 242 725 60 18	<b>Number of beds</b>	706
<b>Web Site</b>	<a href="http://www.innvistahotels.com">www.innvistahotels.com</a>	<b>Air conditioning</b>	Central heating / cooling
<b>E-mail</b>	<a href="mailto:info@innvistahotels.com">info@innvistahotels.com</a>	<b>Number of floors</b>	Main building with 5 floors consisting of 3 blocks
<b>Call Center</b>	444 9 427	<b>Number of lifts</b>	4
<b>Transport</b>	Taxi, minibus and private transfer (paid)	<b>Pets</b>	Not allowed
<b>Languages</b>	Turkish, English, German, Russian	<b>Internet/W-LAN</b>	Rooms, communal areas and beach (24 hours, free of charge)
<b>Wrist band</b>	We use wrist band system to provide our guests with opportunity to use all the services of the hotel and for their own safety.	<b>Accepted credit cards</b>	Master, Visa

DISTANCES	
<b>Antalya Airport</b>	25 km
<b>Antalya City Center</b>	35 km
<b>Nearest Town</b>	2 km (Kadriye), 5 km (Belek)
<b>Nearest Hospital</b>	12 km (Serik)

BEACH & POOLS						
<ul style="list-style-type: none"> <li>• Sea distance 900 m</li> <li>• Free shuttle service to the beach: 08:00 – 19:00</li> <li>• Private sandy pebble beach, length 100 m</li> <li>• Umbrella, sunbeds, sunbed mattresses, changing rooms, showers are free of charge</li> <li>• Pool and beach towels are free of charge</li> <li>• Pool opening hours: 08:00-19:00</li> <li>• Slides opening hours: 10:00 -12:00, 14:00-18:00</li> <li>• Slides for adults – 3, slides for kids – 5</li> </ul>						
Pool	Outdoor	Fresh Water	Indoor	Heating	Depth (cm)	(m <sup>2</sup> )
Main Pool	✓	✓		-	1,40	436
Relax Pool	✓	✓		-	1,40	360
Mini Pool	✓	✓		-	1,40	10
Kids Pool	✓	✓		-	0,35	39
Pool with Slides	✓	✓		-	1,10	110
Kids Pool with Slides	✓	✓		-	0,35	39



ACCOMODATION

Common services offered to all rooms

- Electronic key system
- Mini bar filled up every day (soft drinks and water)
- Smoking of cigarettes, hookah and electronic cigarettes is prohibited in all indoor areas per Law No. 4207 " Usage of Tobacco Products"
- Linen change - every 2 days
- Room cleaning – every day
- Towel change - upon request
- TV channels: Turkish, German, Russian, English, French, Belgian, Ukrainian, Iranian, Arabian channels, fashion channels, sports channels and music channels.



Room Type	Area	Facilities	Min./Max. Occupancy
<b>STANDARD</b> (Pool or garden view)	24 m <sup>2</sup>	1 bedroom (with 1 double and 1 twin bed), laminate floors, dressing table, coffee table with chairs, mini bar, digital safety box, LCD / satellite TV with music channel, telephone, shower/WC, bathrobes, towels, slippers, hair dryer;	1 / 3 adults
<b>FAMILY</b> (Pool or garden view)	35 m <sup>2</sup>	2 bedrooms with interior door (with 1 double and 2 twin beds), laminate floors, dressing table, coffee table with chairs, mini bar, digital safety box, LCD / satellite TV with music channel, telephone, shower/WC, bathrobes, towels, slippers, hair dryer;	2/ 4 adults
<b>FAMILY SUITE</b> (Pool or garden view)	47 m <sup>2</sup>	2 bedrooms with interior door (with 1 double and 2 twin beds), laminate floors, dressing table, coffee table with chairs, small sofa unit. 2 mini bars, digital safety box, LCD / satellite TV with music channel, telephone, shower and bath tube/WC, bathrobes, towels, slippers, hair dryer;	2 / 4 adults
<b>HANDICAP ROOMS</b> (Garden view)	28 m <sup>2</sup>	1 bedroom (with 1 double and 1 twin bed), central air conditioner, laminate floors, dressing table, coffee table with chairs, mini bar, digital safety box, LCD / satellite TV with music channel, telephone, shower/WC, bathrobes, towels, slippers, hair dryer, door width 90 cm;	1 / 3 adults

FOOD & BEVERAGES

- 1 Main Restaurant, 4 A’la Carte restaurants, 1 Beach Snack Restaurant, 1 Aqua Snack Restaurant, 7 bars, 1 patisserie
- Breakfast, lunch and dinner open buffets at Innova restaurant
- Capacity of Innova restaurant is 700 people; 300 indoor and 400 outdoor areas
- There is Diet Buffet and show cooking corner at Innova restaurant
- Fresh orange juice at breakfast (free of charge).
- A la carte restaurants are to be reserved. Reservations are made at Guest Relations.
- **First visit of Fish A’la Carte Restaurant during the stay is free of charge, the second visit and 3 more A’la Carte Restaurants (Turkish, Mediterranean and Far East) are for extra cost – 10 Euro per person.**
- Ultra-All-Inclusive Drinks: all soft drinks, domestic and selected imported alcoholic beverages.
- Deluxe Beverages (champagne, bottled wine, luxurious alcoholic beverages and etc.) are extra charged.
- Room Service is extra charged
- The waiter is authorized to refuse to serve alcoholic beverages to guests who harm themselves and others.
- No alcohol service for under 18s.

Breakfast	Innova Restaurant	07.00 – 11.00
Lunch		12.30 – 14.30
Kids Restaurant Lunch		12:30 – 14:30
Dinner		19:00 – 21:00
Kids Restaurant Dinner		18:30 – 21:00
Night meal		23:00 – 00:00
Anatolian Cuisine		Anatolian Folk Restaurant
Mediterranean Cuisine	Mediterranean Restaurant	19.00 – 21.30
Far East Cuisine	Far East Restaurant	19.00 – 21.30
Fish Cuisine	Beach Restaurant	19.00 – 21.30
Beach Snack	Beach Restaurant	12.00 – 16.00
Aqua Snack	Kids Slide Pool	12.00 – 18.00
Patisserie	Pistachios Patisserie	09.00 – 24.00
Ice-cream	Pistachios Patisserie, Aqua Snack	09:00 – 18:00
Gözleme Snack	Relax Pool	11.00 – 16.00



**BARS**

Domestic, some imported alcoholic and all soft beverages.	Bar	Opening Times	Place
	Lobby Bar	24 Hours	Lobby
	Beach Bar	09.00 – 19.00	Beach
	Pool Bar	09.00 – 24.00	Pool
	Amethyst Disco Bar	23.00 – 02.00	Lobby -1
	Amphi Bar	21.00 – 23.00	Amphi Theatre
	Aqua Bar	10.00 – 18.00	Slides Pool
	Terrace Bar	Service times	Restaurant Terrace

**OTHER SERVICES**

Free Services	Extra Services
<ul style="list-style-type: none"> <li>• Outdoor parking (max. 50 vehicles)</li> <li>• Hammam, Sauna and Steam Room</li> <li>• Game room (Air Hockey, Billiard)</li> <li>• Safety boxes at Reception</li> <li>• Shower rooms on the floors (9)</li> </ul>	<ul style="list-style-type: none"> <li>• Laundry service</li> <li>• Shops (Jewelry, Photographer, Hairdresser, Mini Grocery, Leather Shop, Souvenir, Textile, Sweet Shop)</li> <li>• Rent a car</li> <li>• Doctor (on request), Nurse (08:00 -18:00)</li> <li>• Telephone, fax, post services, photocopies</li> <li>• Spa &amp; Wellness services</li> <li>• Baby sitter</li> <li>• Tennis court lighting</li> </ul>

**ENTERTAINMENT AND ACTIVITIES**

Free	Extra charged
<ul style="list-style-type: none"> <li>• Disco (23.00 - 02.00)</li> <li>• Fitness</li> <li>• Aqua aerobic</li> <li>• Water gymnastics</li> <li>• Yoga</li> <li>• Zumba</li> <li>• Archery</li> <li>• Tennis</li> <li>• Basketball</li> <li>• Beach volleyball</li> <li>• Water ball</li> <li>• Boccia</li> <li>• Table tennis</li> <li>• Darts</li> <li>• Table games</li> <li>• Animation programs and shows</li> <li>• Live music performance (on certain days)</li> </ul>	<ul style="list-style-type: none"> <li>• Banana, fly fish, Ringo, water buggy,</li> <li>• Jet ski, catamaran</li> <li>• Diving school</li> <li>• Sea bike</li> <li>• Canoe</li> <li>• Parasailing</li> <li>• Fast trip</li> </ul>

MINIVISTA KIDS' CLUB

4-12 y.o.

- Indoor soft play
- Activity rooms for boys and girls
- Skill games
- PlayStation and tablets
- Mini theater stage
- Mini cinema hall
- Ceramics
- Kids' aerobics
- Face painting
- Cookies master class
- Dance lessons
- Mini Disco
- Children's restaurant microwave oven
- Children's restaurant blender
- Baby carriage (with deposit)
- Baby radio (with deposit)



TOPLANTI SALONLARI

- Wireless microphone, desk microphone, lectern microphone, slide machine, mixer, lectern, dvd player, md player md recorder, barcoveision, video / data projector, cd player are free to use.

Meeting Halls	Size	M <sup>2</sup>	Height	Theatre	Class	Banquet	Board	U
Pearl Meeting Hall	13 X 23	340 m <sup>2</sup>	3,00 m.	320	230	240	-	-
Amber 1 Meeting Hall	5 X 14	70 m <sup>2</sup>	3,75 m.	100	50	-	30	30
Amber 2 Meeting Hall	13 X 13	169 m <sup>2</sup>	3,00 m.	150	100	-	-	-
Onyx Meeting Hall	7 X 8,50	60 m <sup>2</sup>	2,7 m.	70	40	-	26	26

SPECIAL DAYS CONCEPT (free of charge)

**Birthday compliment:** room decoration, greeting letter, fruit basket and small birthday cake to the room.

**Wedding anniversary compliment:** room decoration, greeting letter, fruit basket to the room.

**Honeymoon compliment:** room decoration upon check-in, greeting letter, red bathrobes and linen, fruit basket, bottle of wine, heart shaped cake, breakfast to the room next day after check-in

**Repeat Guest compliment:** room decoration, greeting letter, fruit basket and bottle of wine

AWARDS & CERTIFICATES

GUEST RATED AWARD EXCELLENT 2018 EXPEDIA

GUEST REVIEW AWARDS 2017 BOOKING.COM (8,6)

RECOMMENDED ON HOLIDAYCHECK CERTIFICATE 2017

CHRISTIAN TOUR BEST ACCOMODATION WINNER GOLD MEDAL 2017

TRIPADVISOR CERTIFICATE OF EXCELLENCE 2018

RECOMMENDED ON HOLIDAYCHECK CERTIFICATE 2018

TRIPADVISOR CERTIFICATE OF EXCELLENCE 2019

RECOMMENDED ON HOLIDAYCHECK CERTIFICATE 2019