



2019 SUMMER CONCEPT

GENERAL INFORMATION			
Hotel's name	UTOPIA WORLD DE'LUXE HOTEL	Year opened	29.06.2007
Category	5 Stars (5 *)	Concept	Ultra All Inclusive
Area	135.000 5m ²	Total number of rooms	567
Address	Kargıcak Mahallesi Alanya/Antalya	Operating period	01.04.2019 – 31.10.2019
Telephone	+90 242 526 22 22 - +90 242 526 28 28	air conditioner	split air conditioner,24 hours, Heating and cooling
Fax	+90 242 526 28 26	Acceptance of pets	Pets are not accepted.
Website	www.utopiaworld.com	AQUAPARK	15.000 m ²
E-mail Address	sales@utopiaworld.com.tr	PLAJ	350 m
**The main building,consists of 8 floors. Villa standard rooms are in the form of blocks. Each block consists of 3 or 4 floors. There are 4 standard rooms on each floor.			
**There are two bridges and elevators connecting the villas to the mainbuilding.			
DISTANCES			
Antalya Airport	155 KM		
Gazipaşa Airport	21 KM		
Alanya Centrum	17 KM		
Mahmutlar Centrum	5 KM		

MEETING & TREATS FOR ALL OUR GUESTS
On C/in day , cold towels and cokteil are served
lokum are served
Umbrella service and car service are served on rainy days
On C/out day, guest who comes with car, car smell and bottles of water are served Complimentary
On c/in day or c/out day served is meal ,Irrespective of hours served.
Valet service

POOL & PLAJ					
<ul style="list-style-type: none"> • 350 m beach and 2 ports • İndoor pool working hours 08.00 – 20.00, other pools 07.00 – 18.00 • Relax pool working hours 08:00 – 04:00 • Aquapark (8 adults, 4 children's slides and rafting area) is open from 01 April to 31 October. Working hours 10.00 – 12.00 ve 13.00 – 17.00 • Transportation to the beach is provided by overpass and lift. There is also a shuttle bus that provides transportation to the bridge. (free) 					
Pool	Outdoor pool	Indoor pool	Heating	Depth /cm	Heigh/m ²
Main pool / Main child pool	✓			150 20	1463 90
Half moon pool	✓			150	307
Relax pool	✓			150	510
Aquapark	✓			150	326
Aqua Çocuk Havuzu				40	176
Rafting area	✓			40/150	878
Waterfall pool	✓			150	311
Slide pool	✓			150	161
Indoor pool		✓	Specific Periods	150	75
Indoor child pool		✓	Specific Periods	40	7

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ROOMS			
Free services offered in all rooms <ul style="list-style-type: none"> • Card key system • Daily minibar filling (water,coca cola, fanta, lemonade, orange beverage (without gas), beer) • In accordance with the legislation numbered 4207 smoking is prohibited in indoor areas. (cigarette, hookah, electronic cigarette) • Slippers service, in-room potty, and ironing service (potty and iron, based on availability) • Bath cosmetics (shampoo, shower gel, conditioner, body lotion) Toothpaste and toothbrush are available upon request. • digital safe 			
ROOM TYPE	SQUARE	FEATURES	MIN./MAX.
MAINBUILDING STANDART ROOM	30,5 m ² + 3,8 m ² balcony	1 bed room (1 french bed 1 single bed), Sea or mountain view. Individual air conditioning, LED TV (Satellite),mini bar, Kettle, tea and coffee set, direct dialing phone both in the bathroom and in the room. WC, shower and bath tub in bathrooms, hair drier, safe box, fire alarm system, wireless internet connection, Parquet floor.	1 pax/ 3+1 pax
VILLA STANDART ROOM	33,8 m ² + 3,5 m ² balcony	1 bed room (1 french bed or 2 single beds), 1 sofa bed,), Sea or mountain view. Individual air conditioning, LED TV (Satellite),mini bar, Kettle, tea and coffee set, direct dialing phone both in the bathroom and in the room. WC, shower and bath tub in bathrooms, hair drier, safe box, fire alarm system, wireless internet connection, Tile floor.	1 pax / 3+1 pax
DUBLEX ROOM (PENTHOUSE)	50,50 m ² +18 m ² balcony	2 bed rooms (1 french bed,and 2 single beds or 2 french beds) 1 sofa , Sea or mountain view. Individual air conditioning, LED TV (Satellite),mini bar, Kettle, tea and coffee set, direct dialing phone both in the bathroom and in the room. 2 WC, 2 shower and 1 bath tube in bathrooms,2 hair driers, safe box, fire alarm system, wireless internet connection, Parquet floor.	2 pax / 5+1 pax
TERRACE SUITE	64 m ² + 20 m ² balcony	1 bed room (1 french beds, 1 single bed 1 sofa , Sea or mountain view. Individual air conditioning, LED TV (Satellite),mini bar, Kettle, tea and coffee set, direct dialing phone both in the bathroom and in the room. 2 WC, 1 jacuzzi, 2 showers in bathrooms, 2 hair driers, safe box, fire alarm system, wireless internet connection, Parquet floor.	1 pax / 4+1 pax
JUNIOR SUITE	71 m ² +5 m ² balcony	2 bed rooms (2 single beds, 1 french bed) 1 sofa, Sea or mountain view. Individual air conditioning, LED TV (Satellite),mini bar, Kettle, tea and coffee set, direct dialing phone both in the bathroom and in the room, 2 wc, 1 jacuzzi, 2 showers, 2 hair driers, safe box, fire alarm system, wireless internet connection, Parquet floor.	2 pax / 5+1 pax
CORNER SUITE	64 m ² +20 m ² balcony	1 bedroom (1 french bed), sitting group, Sea or mountain view. 2 Individual air conditioning, LED TV (Satellite),mini bar, Kettle, tea and coffee set, direct dialing phone both in the bathroom and in the room,2 wc, 2 showers 1 jakuzi, 2 hair driers, safe box, fire alarm system, wireless internet connection, Parquet floor.	1 pax / 4+1 pax

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FOOD & BEVERAGE		
<ul style="list-style-type: none"> • 1 main restaurant, 3 a la carte restaurants, 3 snack restaurants, 8 bars, 1 patisserie, gözleme evi and pide fırını . • Breakfast, late breakfast, lunch, dinner, snack restaurant , night soup-hot sandwich are served in main restaurant as open buffet. • Main restaurant capacity (Tuğra) 1050 pax . (650 pax indoor 400 terrace) • There are child restaurant, side to preparation food for babies , side for diet foods show corner, and restaurant bar in main restaurant. • The main restaurant serves a free fresh squeezed orange juice at breakfast. • • Turkish coffee is free in designated bars. • There are baby chairs in main restaurant and in a la carte restaurants. • Special meals are prepared for guests with allergies on request. • Upon request, early breakfast for early check-in or late check-out is served at the main (Tuğra) restaurant between 02.00 and 06.00. 		
Breakfast (open buffet)	Main (Tuğra) Restaurant	07.00 – 10.00
Late Breakfast (open buffet)		10.00 – 11.00
Lunch (open buffet)		12.30 – 14.00
Dinner (open buffet)		18.30 – 21.00
Snack Restaurant (open buffet)	Main (Tuğra) Restaurant	14.30 – 16.00
Beach Snack Restaurant (open buffet)	Beach	12.00 – 16.00
Aqua Snack Restaurant (open buffet)	Aquapark	12.00 – 16.00
Kids restaurant (open buffet)	Main(Tuğra) Restaurant	18.30 – 21:00
Pastane (open buffet)	Lobby	10.00 – 23.00
İce cream	Main Pool	14.30 – 16.30
Pide	Main Pool	11:00-16:30
Gözleme	Main Pool	12.00 – 16.30
Night Dinner (soup-hot sandwich)	Main (Tuğra) Restaurant	00.00 – 01.00
Room Service	Paid	24 saat
side to preparation food for babies	Main (Tuğra) Restaurant	07: 00-00: 00 / outside this times can be contacted by the reception.

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BARS				
BEVERAGES	Bar	Working time	Free	Paid
Raki: Yeni raki, Tekirdağ, Efe raki Wine: red,White rose, sweet White-red wine Beer: Tuborg beer Vodka: Puckhin Istanbul,local vodka Gin: Gmg gin ,Gilbeys Soft drinks: Tamek and Tropicana juices, fresh orange juice Coca cola, Fanta, Sprite, Soda, Schweppes pet bottle water, Ayran, Milk,Şalgam Hot drinks: lipton tea, herbal teas , Coffee,Coffee with milk,Filter Coffee, Mocca, cappucino **07.00-11.00 between this hours are serving just hot drinks an juices.	Main (tuğra) Restaurant Bar	07.00 – 11.00 12.30 – 14.00 19.00 – 21.30	✓	
Raki: Yeni raki, Tekirdağ, Efe raki Wine: red,White rose, sweet White-red wine Beer: Tuborg beer Vodka: Puckhin, Istanbul,Absolut,local vodka,Finland, whiskey: Jeam Beam, Red Label, Ballantines, J&B, Medley's Tequila: Pepe Lopez, Olmeca, El Jimador Gin: Gmg gin, Gilbeys gin, Rom: Caribica Rom,Havana Club, Captain Morgan Martini: Bianco, Vermut: Filipetti Bianco, Dry, Rosso,Bitter, Champagne: Marengo, Roi de Paris, Bella Dora Brandy: St remy Liqueur : Svarovsky bitter almond, Apricot , Mirage mint, mirage orange Ramazotti rose Crem liqueur: Mc Kelly, Baileys, Malibu, Tropicana Soft drinks: Tamek and Tropicana juices, Coca cola, Fanta, Sprite, Soda, Schweppes,Şalgam,Ayran ,Milk,Lemonade, Hot drinks: Lipton tea, herbal teas espresso, cappucino, americano, latte, , Coffee, hot chocolate , ice coffe, Coffee with milk,Filter Coffee, Mocca ,Whole bean coffee,Turkish coffee *Latte and ice coffee are served just in lobby bar. *Turkish coffee is served in lobby bar.	Lobby Bar	24 saat	✓	
	Laguna Bar	10.00 – 01.00	✓	
	A la carte bar	19.00 – 24.00	✓	
Raki: Yeni raki, Tekirdağ, Efe raki Wine: red,White rose, sweet White-red wine Beer: Tuborg beer Vodka: Puckhin,Istanbul,local vodka, Tequila: Pueblo Gin: Gmg gin, Gilbeys gin, Champagne: Roi de Paris, Bella Dora, Brandy: St remy Liqueur : Svarovsky bitter almond, Apricot , Mirage mint, mirage Orange Ramazotti rose Aperetivo Spiritz, Mc Kelly Vermut: Filipetti (bianco-dry-rosso-bitter) Soft drinks: Tamek and Tropicana juices, Coca cola, Fanta, Sprite, Soda, Schweppes Şalgam,Ayran, Milk Hot drinks: Lipton tea, herbal teas espresso, cappucino, Coffee, hot chocolate Mocca,	Pool Bar	10.00 – 01.00	✓	
Wine: red,White rose, sweet white -red wine Beer: Tuborg Soft drinks: Tamek and Tropicana juices, Coca cola, Fanta, Sprite, Soda, Schweppes,Şalgam,Ayran ,Milk Hot drinks: Lipton tea, herbal teas espresso, cappucino, Coffee, hot chocolate Mocca,	Aqua Bar	10.00 – 17.00	✓	
Wine: red,White rose, sweet White-red wine Beer: Tuborg Vodka: local vodka Gin: Gilbeys gin, Brandy: St remy Crem liqueur: MC kelly Soft drinks: Tamek and Tropicana juices ,Coca cola, Fanta, Sprite, Soda, Schweppes,Şalgam,Ayran,Milk Hot drinks: Lipton tea, herbal teas espresso, cappucino, Coffee, hot chocolate Mocca,	Beach Bar	10.00 – 17.00	✓	
Raki: Yeni raki, Tekirdağ Wine: red,White rose, sweet White-red wine Beer: Tuborg Vodka: Local vodka Istanbul Gin: Gmg gin, Gilbeys gin, Brandy: St remy Soft drinks: Tamek and Tropicana juices, Coca cola, Fanta, Sprite, Soda, Schweppes,,Şalgam,Ayran,Milk Hot drinks: Lipton tea, herbal teas espresso, cappucino, Coffee, hot chocolate Mocca,	Relax Bar	10.00 – 17.00	✓	
Raki: Yeni raki, Efe raki Wine: red,White, rose, sweet White-red wine Beer: Tuborg Vodka: Puckhin, Local vodka Gin: Gmg gin, Gilbeys gin, Brandy: St remy Crem liqueur: Mc Kelly Soft drinks: Tamek and Tropicana juices,Coca cola, Fanta, Sprite, Soda, Schweppes ,Şalgam,Ayran	Disco Bar	23.00 – 02.00	✓	

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A LA CARTE RESTAURANTS

Restaurant's Name	Cuisine	Working Time	Capacity
La Monte Restaurant	Italian cuisine	19.00 – 21.00	45 kişi
Tuam Restaurant	Ottoman cuisine	19.00 – 21.00	45 kişi
Turkuaz Restaurant	Seafood cuisine	19.00 – 21.00	60 kişi

- A la carte restaurant reservations are made by the Guest Relations Department.
- A la carte restaurants are chargeable. Guests can benefit from our restaurant by paying 50 TL per person (0 - 4 years free).
- Drinks are served in A la carte restaurants until 00.00.
- A la carte restaurants have a baby chair.
- All A la carte restaurants have terrace. Also, there are air-conditioned indoor areas.
- Glas Getränkeservice ist im Konzept enthalten. Der Getränkeservice in Flaschen ist kostenpflichtig.

HOTEL SERVICES

PAID	FREE
<ul style="list-style-type: none"> • Car rental • Bike rental • Hookah service • Manicure, & Pedicure • Massage and SPA therapies • Laundry & Dry Cleaning Service • All Motorized Water Sports • Doctor & Nurse • Postal service • Babysitter • Shops (market, bag ve gift shop, boutique, jewelry shop, leather shop/ hairdresser, Photo studio). • Game room • Adventure Park • Baby carriage • Airport transfer • Luggage stretching service • Telephone & Fax • Special events and celebrations • Room service 	<ul style="list-style-type: none"> • Indoor swimming pool • Tennis court (by reservation) • Tennis Racket & Balls (With deposit) • Tennis court lighting • Table tennis • Sea Bicycle & Canoe • Fitness center • Turkish Hamam & Sauna & Steam bath • Mini Club • Children's playground • Beach towel (from spa center and beach) • Safe in the room • Wi-fi (all areas of use) • Billiards (American, French and Russian) • Basketball court • Volleyball sand court • Mini football field • Ironing service to room upon request (subject to stock) • Aquapark • Outdoor parking

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HONEYMOON CONCEPT

- Room decoration, vip boucles, Fruit basket&Wine, Dessert plate, VIP Mini bar (filling everyday)
- Free dinner at the our A la carte restuarant (1 time)
- Breakfast in room (1 time)
- 2 Commemorative photo

WEDDING ANNIVERSARY

- Fruit basket&Wine,
- Free dinner at the our A la carte restuarant (1 time)

BIRTHDAY CONCEPT

- Fruit basket&Wine,
- Free dinner at the our A la carte restuarant (1 time)
- Special symbolic birthday cake

- **WE OFFER DIFFERENT PRIVILEGES DEPENDING ON THE NUMBER OF ARRIVALS OF OUR GUESTS.**

UTOPIA MINI CLUB

- Indoor game room
- Children's playground
- Handcraft and sports activities
- Cinema corner
- Olympic games
- Face painting
- themed activities (pirate day, nature day)
- Mini disco (every evening)
- Birthday Party
- Pizza,cakes, ice-creams, fruit hours turn into a feast in the mini club that are organized at various days and times.
- Parties for children (balloon party...)
- Only for children of 4-12 years old

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ANIMATION & ENTERTAINMENT

- Every evening the animation shows, (acrobatics, circus, modern dance,)
- Live music group performance three days a week (Wednesday, Thursday, Saturday)
- Every Tuesday Turkish Night
- Famous DJ performances and concerts on selected days
- Every Wednesday foam party (daytime)
- Every Friday pool party (evening)
- White party
- Retro party
- Karaoke
- Activities in designated areas throughout the day (yoga, pilates, water gymnastics, darts, aurobic, water sports)

CONGRESS & MEETING

MEETING ROOMS	Area (m ²)	Heigh (m)	Length (m)	Width (m)	Class style	Theatre style	U shape	Banquet Round table
EPHLATUN	485	3.65	32.85	15.10	430	600	70	325
LEİLAC	74	3.65	13.35	7.40	70	90	36	60
MAUN	52	3.65	8.30	6.50	40	50	20	*

TECHNICAL EQUIPMENT DETAILS

- | | |
|--|---|
| <ul style="list-style-type: none"> • Stage and backstage • DVD Player • Lectern and lectern microphone • Wireless microphone • Lapel microphone | <ul style="list-style-type: none"> • Fixed screen • Portable screen • Sound and Lighting System • Barcovision(fixed,portable) |
|--|---|

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AWARDS & CERTIFICATES
ISO 9001 : 2015
ISO 22000 : 2018
BLUE FLAG
CLEAN POOL AWARD
BOOKING GUEST REVIEW AWARD / 2018 8,1
BOOKING GUEST REVIEW AWARD / 2017 8,3
TOP HOTELS-TOP 100 BEST RESORT HOTELS IN THE WORLD / 2017
TOPL HOTELS -TOP 10 BEST HOTELS IN NOMINATIONS / 2017
CORAL TRAVEL STARWAY TOP 100 WORLD BEST HOTELS / 2017
HOLIDAY CHECK AWARD /2017
RECOMENDED ON HOLIDAY CHECK / 2017 5,6
TEZ WORLDBERRY AS BEST HOTEL PARTNER / 2017
CORAL TRAVEL STARWAY TOURISM AWARD / 2016
THE BEST HOTEL-PARTNER, TEZ TOUR WORLDBERRY /2016
TEZ TOUR ROADSHOW AWARD /2016
TEZ TOUR UKRAINE ROADSHOW AWARD /2016
TOP 100 BEST RESORT HOTELS IN THE WORLD / 2016
CORENDON HOTEL OF THE YEAR AWARD /2015
ZOOVER AWARD/ 2015
TRIP ADVISOR AWARD / 2015
HOLIDAY CHECK AWARD /2015
CORENDON HOTEL OF THE YEAR AWARD /2014
IHAC BEST HOTEL.INFO.COM PROGRAMME / 2013
IHAC INSTITUTE FOR HOSPITALITY ASSURANCE CERTIFICATION /2009

I had a dream

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